

Print and Fill Out This Page

Enclose with product(s) authorized.
**The RMA# MUST BE VISIBLE
ON THE OUTSIDE OF PACKAGE!**

RMA# _____ *Must Be Valid

1. Customer Information *(same as original order)*

Name: _____

Address: _____

City: _____

State: _____ **Zip:** _____ **Phone:** _____

Email: _____

2. Reason for Return *(use back if necessary)*

- All Return Requests Must Be Signed and Dated Before They Can Be Processed
- By signing Here You Are Requesting a Refund and Acknowledging that you Fully Agree with NGN Return and Exchange Policy

If you are not fully satisfied with your purchase, you may return the items within 30 days from the order date. You will receive a full refund for unopened items in the original form of payment and merchandise credit for one(1) opened item, less shipping and handling. All returns are subject to a 20% restocking fee.

Signature _____ Date _____

3. Return All Received Items to: **NGN Return Department**
8437 Tuttle Avenue #403
Sarasota, FL 34243

- Be sure to write the RMA# on the outside of the package or it will be refused.
- Credits will be issued based on the condition of the bottles per our return policy.
- After returning the bottle(s), allow 2-3 weeks for your return to be processed. Customer is responsible for shipping the product back to our facility as well as any cost associated with it.
- NGN reserves the right to refuse or reject any returns and deny any and all refunds if we suspect fraudulent activity or for any reason deemed appropriate by NGN. Return requests that do not completely comply with the NGN Return Policy will be rejected. Rejected items will be sent back at the customer's expense.
- NGN is not responsible for items that may be lost, damaged, etc. or for any other reason why the package may not arrive to us in a timely manner. We recommend tracking the shipment.